

MINUTES OF A REGULAR MEETING OF THE FORT PIERCE UTILITIES AUTHORITY, TUESDAY, OCTOBER 18, 2011, 4:00 P.M., CITY COMMISSION CHAMBERS.

Members Present: Chairwoman, Pamela K. Cully; Vice Chairman, Michael A. Perri, Jr.; Secretary, Darrell Drummond; Mayor Robert J. Benton III; and David Recor, Ex-Officio Member/City Manager.

Excused absence: Deputy Secretary, Daniel M. Delulio.

Others present: William G. Thiess, Director of Utilities; Rupert N. Koblegard, III, FPUA Attorney; Nina Hurtubise, Director of Finance; Eve Walker, Director of Shared Services; Thomas W. Richards, Director of Electric & Gas Systems; Nancy Dallaire, Risk Manager; and Levette Dixon, Communications Manager.

The meeting was called to order by Chairwoman Cully.

Invocation was given by Wilmary Hamilton, Pastor of Teen Ministries at, Oleander Church of God.

The *Pledge of Allegiance* was recited.

The roll was called and a quorum declared.

William McNeely of 2705 Sunrise Boulevard thanked the Board for allowing him to speak about solar. He said he worked and retired from St. Lucie County and taught and coached at Indian River State University for 30 years so he is still active in the work place with them. He is in the Sports Hall of Fame for St. Lucie County and has been a part of this community's history for most of his life, well received, and feels very grateful for that. Mr. McNeely said he has been an environmentalist all his life and produced environmental movies at the University when he was a student. He installed solar projects in his home and most recently within a year has been approaching this Board that he put up a 3500 watt solar system. He has heard some things from the Board and knows they feel solar is not a good deal, but solar is a good deal and prices have come down by 1/3; it is getting cheaper and cheaper. Solar is a good investment for government and he has a solar panel now that is 31 years old and still putting out full power. Mr. McNeely said he loves it and it is very good for the earth. The public is not listening to what is happening to the earth, but the ocean is dying, pH is rapidly rising because it is absorbing carbon from the atmosphere, the reef system is collapsing, commercial fishing has been collapsing, 1/3 of the great barrier reef is already dead in Australia, and Americans are ignoring that. PH is rising rapidly and we will see other damages soon. Seven countries right now have dead oceans in front of them so it is real easy for us to forget about that. The scientist at Oceanographic Institutes say there is only one way out and they put solar panels on their building and say that is the only way out. Mr. McNeely said the contract FPUA gave him had a cover letter that offered net metering. If you Google net metering, it says it means only one thing and that it is a retail-retail exchange. You cannot play with the definition of net metering. It says in the definition from the Department of Energy, which he said he gave the Board a copy

a year ago, when the meter is replaced by a digital meter and you charge more for what the customer is using than what you are paying a customer, then it is wholesale retail. FPUA pays Mr. McNeely wholesale during the day and he gets charged retail for what he uses at night. He can pay for 2 ½ light bulbs and only get credit for one at night. When the meter spins backwards, you get full retail credit. He is asking for his meter back, to be put back on. FPUA removed his meter four days later and he just wants his meter back. He wants full retail credit, and does not want any money at the end of the year, it can wash out. The community deserves net metering; he deserves net metering. Mr. McNeely said he has had some lawyers look at it and it is fraud. It is contract law and the contract FPUA gave him is deceptive because the cover letter says "we are proud to offer net metering to our customers" and then later on you play with the definition. It is just not right. He said it has been a year and he is not going to go away. He went to the County Commission today to talk about solar and they were so friendly. The Commissioners afterwards gathered around him in the hallway and it is interesting the bickering and stuff that is going on here within the City. Mr. McNeely handed out a letter dated August 25, 2011 that was sent to Mr. Koblegard from his attorney Thomas J. Fogan, who is a good friend. His attorney is very excited and thinks this is a great case and said this is deceptive and FPUA is deceiving the public. Mr. McNeely said he is FPUA's only solar customer and solar is so good for the community and we do not have any. He finds that a bit discouraging, but has talked to an environmental attorney that put together cases for the United States Government and says FPUA is on the wrong side of this one. Mr. McNeely said the attorney says FPUA is getting their information from the wrong places. FPUA does not have to give net metering and he knows that, but it was offered to him. Later on when he talked to the Director and his Assistant they told him that the net metering was not exactly net metering and he had already purchased \$20,000 worth of equipment and construction had already been started. He signed that contract thinking that FPUA had net metering and that he had done something really great for the community and he was leading the way here because he cares about the environment and thought it would be good publicity. Mr. McNeely said he thinks this Board has forgotten its mission statement to serve the customers and he has been a customer here for 40 years and it is your mission to serve them not to play around and be deceptive with this. Net metering will not cost FPUA anything and in the long run with the energy credits FPUA gets they will be glad some day they have some solar customers. Actually if there is ever a mandate that comes down from the Federal Government that says FPUA has to have 10% or 20%, they will be really sorry they did not encourage it and let it happen instead of blocking it. He said that right now FPUA is discouraging solar panels on a world that is starting to die and their eyes are closed. We deserve aggressive leadership in this community and the whole United States of America deserve that and we should be leading the way. Mr. McNeely said many communities are.

Mrs. Cully asked if the Staff or Board Members have any item they would like to remove from the Consent Agenda. *(Nothing was removed)*

A motion was made by Mr. Drummond, seconded by Mr. Perri, and unanimously carried to approve the items listed on the Consent Agenda:

1. Excuse Deputy Secretary, Daniel M. Delulio, from this meeting today because he is out of town.
2. Bid No 6082 – American Gas Meters with ERT Module Upgrade (Single/Sole Source) – Approval of the purchase of 605 American Gas Meters with factory mounted Electronic Read Transmitter modules in the amount of \$175 each for a total not to exceed \$105,875 from Devech Sales, Inc. of Avon Park, FL.
3. Bid No 5855 – Security Monitoring & Maintenance – Approval and signature of Commercial Sales Agreements with ADT Security Services, Inc. (ADT) for renewal of the fire alarm and surveillance protection at three FPUA sites for a combined total of \$28,150.00 per year for an initial term of five years. Any additional annual renewal options are on terms and conditions that are mutually acceptable to the parties.
4. Approval of the purchase of gasoline and diesel fuel from the City of Fort Pierce for FPUA vehicles in the amount of \$58,500 for the 13 months ending September 30, 2012.
5. Approval of the request for sick leave advancement for Thomas Daroza.

A note was received from The Mustard Seed thanking FPUA customers for the amount of \$323.93 contributed through Project Care AND \$50 from employees in the Electric T & D Department.

A letter was received from SFC Bernie Ransom serving in Iraq thanking FPUA employees for the care package.

A card was received from John R. Leopold, County Executive from Anne Arundel County in Maryland thanking FPUA members of the crews who helped with their cleanup after recent storms.

Kathy Gordon of Siver Insurance Consultants presented the 2012 Employee Benefit Plan for Fort Pierce Utilities Authority. She said this is the annual get together to talk about the employee benefit plans for the employees, their families, and the retirees of FPUA. Ms. Gordon said she is relieved and happy to tell the Board that this year's renewal is relatively uneventful and they are recommending no change to the health insurance rates and no change to the benefits this year. She said so far the plan has been running pretty economically. The insurance component of the self-insured plan renewed with no increase to premiums this year or the offered renewal with no increase for 2012, which is partially why they can recommend renewal with no increases this year. On the dental, life, long term disability, and flexible spending administration, there is no increase also for 2012. Ms. Gordon said going back to the medical plan, Blue Cross, FPUA staff, and the broker for the medical plan EMI negotiated reductions in the Blue Cross administrative fee, which is another component of the medical

plan, a couple of months ago. That runs through 2014 and that reduction in the administrative rate was another piece that was helpful in being able to maintain cost this year. The Stop-Loss Insurance, which is the insurance piece of the medical plan, is not quite finalized and Siver is waiting for final rates to finalize with September claims data. Assuming there is nothing shocking in September, it will be renewing with no increase to the premium rates. This was in the report that is included in the Board packets. Ms. Gordon said what Siver is recommending is no increase to the medical plan rates and no changes to what employees contribute for the health plan. She said the situation for the retirees, as may be known, in the last two years Blue Cross has been offering some Medicare Supplement and Advantage options for retirees to leave the FPUA plan and have good alternatives through Blue Cross through FPUA. The Medicare Supplement premiums will be increasing pretty substantially for retirees by about \$100 a month and that is paid 100% by retirees. Blue Cross and FPUA staff have gotten together and unfortunately the plan they are in is increasing by approximately \$100 a month. There are going to be two additional lower costs alternatives for retirees offered and on October 19th Staff is having a meeting for retirees. They have been notified to attend the meeting to go over those options. Ms. Gordon said as part of the Blue Cross contract extension and rate reduction deal that was approved a couple of months ago by this Board, Blue Cross is providing \$50,000 to FPUA for various different wellness initiatives. Some of those dollars have been allocated with an initiative to encourage employees and dependents to get health risk assessments in November of this year and May of next year. The Wellness Committee is continuing to look at ideas on how to best spend those dollars and how to get the best bang for the buck from Blue Cross. They are expected to bring ideas and different initiatives to spend that \$50,000, which should be spent over the course of the contract through 2014. Ms. Gordon said she does not know if any of the Board has taken advantage of the new agreement with Physicians Immediate Care (PIC), but the payment is through the Blue Cross health plan now and the employees and their dependents can access with zero co-pay wellness visits, routine checkups, including for their children, and urgent care type such as sore throat or antibiotic type office visits through PIC with no co-pay. Right now those payments are being paid through the self-insurance plan FPUA is paying for. That is a negotiated reduced rate that was negotiated last year. The flexible spending account is staying the same and they are recommending no change to the dental plan. Claims have been pretty stable, the rates, costs, and claims have been very stable so they are recommending no change. Life Insurance and Disability Insurance rates are staying the same and are actually guaranteed for both through the end of 2012. That was a result of our last RFP and what is being recommended. Since we are going to lose our guarantee for those rates for next year, Staff is going to outreach to them and see if they will guarantee them for an additional three years, which is how long FPUA's Blue Cross administrative contract now runs through. The thought is that now a combined RFP can be done in 2014 for those expirations at the end of 2015. Ms. Gordon said on the Life Insurance, Staff has also negotiated with CIGNA, the Life Insurance carrier, to present and offer in enrollment this year some additional options for employees to buy life insurance for their dependents. She said that when employees enroll, 30% of the employees purchasing supplemental life insurance have to buy dependant life insurance for that offer to remain on the table. It is possible after enrollment people that thought they were going to buy it will get told they do not get to. Ms. Gordon said she thought that was reasonable because it is not worth it to the company to be offering it if only a small number of people elect it. On the vision

plan which is the only significant change to any of this for 2012, EMI did an RFQ in the summertime and looked at four different vision plan options. As part of the wellness initiatives that Staff has been looking at to try and improve health of the employee population to maintain cost in the future, the vision plan was expanded to all employees instead of the select few that purchase it. It was sort of a goal for all of us and Staff and so we found a plan that was less expensive, they are hoping will work and with the additional costs of \$14,000 a year to FPUA for vision coverage will apply to all employees instead of to those that elect it. If any employees want vision coverage or any retirees want vision coverage for their dependents, they pay 100% for that. The new insurer, which is EyeMed, has better co-payments, better benefits, and when it is presented and offered to all employees instead of those that elect it, the rates are reduced. Ms. Gordon said the Cancer and Specified Health Aflac product remains the same and is paid 100% by employees. She said those are the significant issues on the renewals for this year. They are excited that the health plan for the third year in a row they are not looking at a shocking increase on the health insurance. She is not sure it can be promised another year, but did not think there would be no increase this year. The current rates are sufficient for the coming year.

Mayor Benton said last year and because he also works for the City they had several meetings and he was able to attend several of them, Ms. Gordon had said because of the new national health insurance it was going to cost them an increase of 10%. He asked if that was accurate.

Ms. Gordon said on average in the last year, health plans have had increases of about 10% and some of that is allocated or contributed to the changed benefits that health care reform has forced like 100% coverage for preventive care and some of the eligibility for older dependent children. She said some of that 10%, and here FPUA is bucking the trend, looking at the increases that the average are facing, some of the increases are the aging of the population and people becoming less healthy. It would be nice to be able to put a finger on and really quantify why FPUA has not had the increase in the last couple of years that are average. They believe a lot of it is the wellness initiatives and the trying to get people to take high blood pressure medicine as an example, by getting them in to get their blood pressure checked at a routine checkup. That is one of the reasons for the Physicians Immediate Care and to encourage people to get in there so they are getting that blood pressure medicine as an example instead of waiting two years later and having the heart attack or stroke. Ms. Gordon said they think that is the big cause of the flat health care costs, but it is very difficult to quantify. She is not sure if anyone knows why one year is good and one year is bad or down the street they have a good year and the next year is bad.

A motion was made by Mayor Benton, seconded by Mr. Drummond, and unanimously carried to approve the review and recommendations from Siver Insurance Consultants setting forth the terms and conditions of the 2012 Employee Benefit Plan.

Nina Hurtubise, Finance Director presented the Status Report on Electric Power Cost Adjustment for September 2011. She said we received a little bit of good news this month and as a result Staff is not recommending a change in the Power Cost Adjustment (PCA) this month.

The PCA is a direct recovery of power cost paid and FPUA does not make a profit through this adjustment. Any over or under recovery is recorded as a liability to or a receivable from the customer. Ms. Hurtubise said the table is a presentation of a quarterly recap for the last three years and it shows how the amount owed to the customer has gone up and down. The cost of power purchased from FMPA for the month of September was billed to FPUA at the rate of \$72.49 for 1,000 kWh and that is very low. It was a decrease of \$7.94 as compared to August. The over recovery for the month of September was \$644,091 and the cumulative recovery is about \$2.7 million. Where we are moving forward the projections are originally made by FMPA. Our rate consultant, PRMG, then takes FMPA's projections and applies them to FPUA. This displayed graph depicts the projections that FMPA has made over the last 12 months. Each month as time passes, we have been seeing as we get closer to the actual month, the rates have been turning out to be less than to what they were projecting. That is not the case for September although it was overall for future months. What is shown here for the month of September is the red numbers shown on the bottom are a little bit scary, but at this point this is what we are seeing in terms of historically what was projected was actually less than the rates turned out to be. Overall we are still good, but that is a trend she would not like to see continue. The future looks better than it did last month when it was presented. For the period between December 2011 and April 2012, Staff may suggest increases of \$1 per month, but we are going to hold off this month and see how things work out. Things have been going very well and it is looking very good. The current projections show there may need to be gradual increases, but we have the opportunity to look at it each month and will determine if that is the right choice to make at that time. Ms. Hurtubise said the important piece that everyone needs to understand is we are currently at \$35 for 1,000 kWh PCA. If we did not have what is now \$2.7 million over collection, in 2012 we would have been looking at a PCA adjustment of about \$44 and \$42 in 2013. This means it is more than what we are currently paying so we are really hoping that those future costs continue to decrease as we get closer to them, but we will keep watching it each month. Once we get through November and starting in December, we will see the over collections begin to deplete. Ms. Hurtubise went back to see what this looked like last year at this time and the chart looked very much like this. What happened last year is it dropped, but the costs were lower so our over collections increased a little bit. Staff will watch over the next couple of months and we are very fortunate to have that over collection available to us so we do not have to pay what it is really costing at this time. This is an information only item and no action is required of the Board.

Mr. Perri said he is looking at the chart and the actual rate for October 2010, November 2010, and December 2010 those numbers are in red. He asked if that means it was that much more than their projections.

Ms. Hurtubise said when the numbers are in red at the bottom, the amounts that we were actually charged were more than what they projected. It is the difference between the numbers on the top and numbers on the side. What is scary is that in September all the way across the board FMPA projected the costs to be less than they actually turned out to be. This is okay for one month, but we do not want to see that trend continue because if they are under projecting then everything said so far will be incorrect.

Mr. Perri said that for September 2011 they have also overshoot the runway for most of September and all the way from October 2010 going across.

Ms. Hurtubise said absolutely and as an example for August 2011, they projected the rate to be \$84.74. It actually turned out to be \$85.50 so it was under by \$0.76, but if we look at July 2011 they projected that the September 2011 rate was going to be \$72.50, but it was \$85.50. That is \$13 off and is a lot. The percentage is about 7.6 average for this whole 12-month period less than the actual rate billed.

Mr. Perri asked if the amount of money we have over collected right now, if we do not do anything, how many months will it take to get to zero.

Ms. Hurtubise said it is expected to go back to zero April or May and then it will go into an under collection from the customer and the end of September it is expected to be back to zero and then over collect again starting in FY 2013.

Mr. Perri said that is assuming we use the line going one end to the other.

Ms. Hurtubise said that is assuming the PCA is going to be going up and we have deferred this month and may defer next month. Right now it looks like we may need to increase it, but time will tell. Staff is glad to see natural gas prices remaining very stable because that is what it really boils down to.

Mr. Perri said that hopefully the All Requirements Project can keep trying to put pressure on FMPA to do as good a job as they can and furnish us electricity at the lowest possible rate which is their mission statement also.

Ms. Hurtubise presented the August 2011 Financial Operating Results. She said there are no surprises. There was an increase in our year-to-date Increase in Net Assets and they are up to \$1.5 million. That sounds pretty good, but when you look at last year, it was \$2.7 million more. The reason for that is the \$2.1 million decrease in capital contributions, which is about one half of what we had in capital contributions last year. We do have a good cash position due to conservative spending and are at about 67 days of cash when we pull out the over collection of PCA and our accounts payable for bills that have to be paid straight away. Units Sold are fairly stable with increases in water units billed and decreases in electric, wastewater, and gas units billed. Electric is down 3%, but up 1% from 2009; water is up 2.5% and up 4% from 2009; wastewater units billed are down 1.5% and down 5% from 2009, and natural gas units sold are down 1%, but up 2% from 2009. Ms. Hurtubise said the dollars associated with those unit sales are electric is down 4% or \$2 million year-to-date and the rest are pretty much flat. Water is up 1%, wastewater is up 0.5%, natural gas is down 0.5% and companywide operating revenue is down 9%, but largely attributable to the PCA and PGA that has been removed from this schedule. The decrease in the PCA and PGA as compared to last year is about \$7 million. We are paying that much less in purchases for resale and we are able to pass it along to our customers. Operating Income is shown as a rolling 12-month period and what is shown is a

decrease in the operating income which is down about 5% from July. The debt service coverage ratio continues to be 2.66 as it was last month. Ms. Hurtubise said the operating income, which is our operating revenue minus our operating expenses is down about \$500,000 and due to all the same things talked about last month. Although the employees insurance is up, it is not a result of necessarily bad experience in 2011; it is just that 2010 was just so good. Our depreciation expense is up about \$500,000, the city distribution is up about \$300,000, our utilities are down, gross receipts tax down, and maintenance contracts are down. Overall we are doing fairly well and as expected. This is an information only item and no action is required of the Board.

Mr. Perri asked how many days supplied cash.

Ms. Hurtubise said 67 days.

Mr. Perri asked what is required by our bond covenants.

Ms. Hurtubise said there is not a requirement. Sixty days is recommended and 90 days is preferred.

Mr. Perri said 60 days is recommended and 90 days is preferred. He said something the public probably does not know and they should know is what our daily expenses are roughly.

Ms. Hurtubise said she uses \$265,000 and that does vary from month to month and year to year. In order to make an equal comparison over the years, she has left it at that very same number.

Mr. Perri said at that number we have 67 days.

Ms. Hurtubise said that is just a little over two months.

Mrs. Cully said those were good questions and something for the public to know.

Mr. Perri said that utilities do not run on peanuts and popcorn.

Ms. Hurtubise said she wanted to do a follow up on her presentation at the last Board meeting where she talked about payment options available to our customers. The Board asked some questions and she wanted to follow up with answers to those questions. The first question was that when a customer pays online, which could be debit card, credit card, or electronic check, must the customer pay the total amount owed. The answer is absolutely not. If the customer owes \$150 on their utility bill, what happens is \$150 will show up automatically on the screen, but they can override that amount and enter the amount they want to pay. The second question was if the customer receives a pink notice meaning they are late, where should they make their payment to avoid cutoff. If the customer is making a payment after the due date, staff recommends they make their payment at 206 South 6th Street. Staff does not recommend

they make the payment at any of the offsite payment centers because it will get posted more quickly at 206 South 6th Street. We have controls in place at Customer Service that will ensure they will not get cut off if a payment has been made. Payments made at the offsite payment centers are not yet real time, but we are still working on it. The third and final question was if a customer is making a payment at an offsite payment center, must they pay in cash and the answer is yes. Any of the locations at the check cashing places must be made in cash, but if they wish to pay by check, Jackson Drugs does accept checks.

Mrs. Cully said if they are going to be late, the best place to go is 206 South 6th Street.

Mr. Perri asked if they get the pink notice, doesn't it say that it should be paid at 6th Street.

Ms. Hurtubise said it does say that.

Mr. Thiess said that last night FPUA presented our alternative to the city ordinance to address the distribution and he believes they made some headway. There is a lot of common ground between the City's position and our position. There are still a few items we need to get some consensus on and a joint meeting with the two Boards is scheduled for Monday, October 31st at 2:00 in the City Commission Chambers. Hopefully we can hammer out some details and get some consensus on the remaining items we are still apart on. Mr. Thiess encouraged everyone to attend the workshop.

Mr. Thiess said last Friday FPUA was awarded the Spirit of St. Lucie award and it is based on a lot of things. We will have more on that because we did not have time to put it on this agenda, but it will be on the next agenda. The award was for companies with more than 50 employees and it was pretty good recognition for our employees for the effort they put out in the community with volunteering, with the United Way Campaign, Day of Caring, Stuff the Bus, and all the things our employees do.

Mr. Drummond said a member of the public spoke under public comment at the City Commission meeting last night and he asked Mr. Thiess to outline where FPUA is with regard to that complaint.

Mr. Thiess said the complaint was about sewer odor in and around a home. FPUA has spent a considerable effort and in fact he said he sent a reply to the letter that went to all the Board Members and the City Commissioners. Staff has made exhaustive efforts to address that problem and tried to identify and confirm the problem, which we have not been able to do. Staff has done air sampling in the vicinity of the home and in the home and after nine consecutive days of air sampling, there was no detection of hydrogen sulfide, which is the primary constitute of sewer odor. There was zero detection in the home and in the vicinity of the home over that nine day period. It was barely detected even at the lift station. We have had our people in the home and none of the time they have been in the home have they been able to confirm the presence of a sewer odor. One of our employees said at one time there

was a smell like sulfur water that is in well water. Mr. Thies said he believes that home might have a well irrigation system. We have not been able to confirm the problem and obviously we cannot do anything until we confirm the problem. In addition to that, Staff has smoke tested the connection to the home. If there is an avenue for sewer gas to get into the home, a smoke test will show that because smoke will come out somewhere it should not be coming out. The smoke test showed no avenues for sewer gas to go into the home. The owner had a plumber check the other side of connection and showed they had to clean the piping to get in and do their testing. Even their testing showed their piping is intact. We could not find anything that gave any kind of indication it was a sewer problem, particularly related to our side of the connection. We have looked at it exhaustively and if a problem comes up, Staff would be glad to look at it again, but we have not been able to identify anything by sampling or by our people being on site to confirm the problem.

Mr. Drummond said he went out and met with the owner himself over a month ago and was just a little concerned that the statement was made that they had not received any response from us and he knew we had made many efforts to try to locate a problem in order to be able to try and address it.

Mr. Perri said he also made contact with the customer on Saturday. He received the letter in his packet on Thursday and called Thursday evening and spoke with her at length. She told Mr. Perri about her plumber she hired and he found nothing and she even included a letter from him. Saturday morning Mr. Perri drove out there and it is a pretty nice house that sits on the corner. He went to the address part of it and she has two entrances on Booker Street, but actually her main entrance is on the 29th Street side that he did not see. He knocked on both doors and did not get any response and one door had a door bell. As he was walking back to his truck he could hear a woman calling "sir, sir" and when he turned around she was on 29th Street and asked if she could help him. Mr. Perri said he was there to help her and identified himself. She invited him in, but unfortunately she just had a death in the family and was not in a position to discuss the problem. He did not detect any odor whatsoever, but he did detect some odor when he walked back to his truck on the Booker Street driveway. On the side of the house on Booker Street driveway there is a valve assembly for a lawn irrigation system. They have white pipes going up to these valves and there is a lot of rust around them. Mr. Perri said he suspects it may be the well water she is watering her yard with. He made contact with her then and made contact with her out in the hall before the meeting last night and told her he would get back with her a week from this coming Friday because he was going out of town right after this meeting. He did read the report that Mr. Thies sent him and it seems like staff has been there many times and done extensive testing and come up with nothing. If you cannot find anything it is hard to correct it. He will go back to see her again with the letter that Mr. Thies emailed him and go over all the things we have done and then walk her out to that irrigation valve and see if she can detect the odor there as he did when he was walking to his truck.

Mayor Benton said at the Commission meeting last night she made reference to the plumber going out there and he did not see the letter from the plumber. He asked if the plumber could tell a difference whether it be a sewer odor versus a sulfur water odor.

Mr. Thiess said the letter he saw from the plumber addressed the inspection of the pipes and the integrity of the home piping system. He did not see anything in the letter that was sent to FPUA that pointed the finger in our direction. It said they tested the pipes and they are intact and there is not odor emanating from her pipes because they are secure. The P-traps were full and everything else that is supposed to keep the odors from coming in the house was OK.

Mr. Perri said the plumber did the main pipes, the vent pipes, and the stacks. He cleaned them all and cameraed them all and said the integrity was fine and there was no problem with her piping systems. He put plugs in the toilet bowls and the sinks and did everything a plumber is supposed to do to try and find a problem and he could not find one either.

Mayor Benton said if there is a lift station nearby there could be an odor.

Mr. Perri said there is one nearby and staff put testing devices in there for nine days for hydrogen sulfide.

Mr. Thiess said they also did smoke testing to see if it was getting in through the piping system which it showed no sign of that either. Staff could not get any indication whatsoever that something from our sewer facilities was causing the problem.

Mayor Benton said that maybe through speaking with her we can find out if she smells it when we are there or maybe she can call us when that distinct odor is there.

Mr. Perri said that is what he planned to do on his visit with her, but she was in no frame of mind Saturday because she had a death in the family. He told her he would come at another time and he touched base with her last night.

Mrs. Cully thanked Mr. Perri and Mr. Drummond for making an effort to try and help this customer solve her problem as well as the efforts of our utility.

There being no further business, the meeting was adjourned.

ATTEST:

SECRETARY

CHAIRMAN