



An important message for our  
*Valued Customers.*



# ELECTRIC NEWS!

**Your electricity rates will NOT increase this year.**

**In order to keep your electricity rates as low as possible, we've made significant cost cuts:**

- We eliminated staff salary increases and saved \$500,000
- We've held many positions open and saved over \$530,000
- We've reduced the capital budget by \$5.2 million
- We will use up to \$3 million from our reserve fund for 2009 expenses.



# ELECTRIC NEWS!

## **The Power Cost Adjustment (PCA) is reduced!**

Effective February 2009, the PCA was reduced by \$5.00 per thousand kilowatt hours.

*Remember, every electric bill has two parts . The base rate and the PCA which is a pass-through fuel cost that Florida Statutes permit utility companies to charge. The PCA does not allow for a profit to the utility company.*



# WATER & WASTEWATER NEWS

- In the past year, our chemicals for the water and wastewater plants have increased by as much as 260%.
- Asphalt costs have gone up 190%, since last year.
- We have committed to \$6 million in water, wastewater and gas utility projects - South A1A, U.S.1, Midway Road, 13<sup>th</sup> Street, 25<sup>th</sup> Street and 10<sup>th</sup> Street.
- Plus, we are committed to replacing approximately 200 miles of old and decaying water and sewage pipes throughout our utility system.



# WATER & WASTEWATER NEWS

- ⊙ To meet our expenses and obligations, we are requesting a 5% water and 5% wastewater rate increase.
- ⊙ Our average water customer (6,000 gallons a month) will see their water bill increase by \$1.36 and wastewater customer will see their bill increase by \$2.10.



# CONSERVING WATER STILL SAVES YOU MONEY.

## **The more you conserve, the less of an impact on your water & wastewater bill.**

- ⦿ When washing dishes by hand, don't let the water run while rinsing. Fill one sink with wash water and the other with rinse water.
- ⦿ Run your clothes washer and dishwasher only when they are full. You use the same amount of water with the washer full as you do half full.
- ⦿ For cold drinks, keep a pitcher of water in the refrigerator instead of running the tap. This way, every drop goes down you and not the drain.
- ⦿ If your shower fills a one-gallon bucket in less than 20 seconds, replace the showerhead with a water-efficient model.
- ⦿ Shorten your shower by a minute or two and you can save up to 150 gallons per month.
- ⦿ Put food coloring in your toilet tank. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it can save up to 1,000 gallons per month.
- ⦿ For more tips visit us online at [www.fpua.com](http://www.fpua.com) or call a customer service rep at 466-1600.



# NATURAL GAS NEWS

- ◎ To meet our expenses and obligations, we are requesting a 5% natural gas rate increase.
- ◎ The average residential natural gas customer uses 1,300 CCF of gas. If this increase is approved, the average residential customer will see an increase of \$1.96.



# NATURAL GAS NEWS!

## **The Purchased Gas Adjustment (PGA) is reduced!**

Earlier this month, the PGA decreased \$0.65 per 13 CCF. Since November 2008, the PGA has decreased by \$2.60.

*Remember, every gas bill has two parts . The base rate and the PGA which is a pass-through fuel cost that Florida Statutes permit utility companies to charge. The PGA does not allow for a profit to the utility company.*



# SURVIVING TOUGH TIMES TOGETHER

We at FPUA, realize that as a company and community we are all facing hard economic times. As your “*Community Utility*”, we are committed to doing our part by adjusting our business practices to best provide our community – our customers with quality service at the lowest possible rates.